

ChiliProject - Feature # 429: User support helper script

Status:	Duplicate	Priority:	Normal
Author:	Muntek Singh	Category:	
Created:	2011-05-27	Assignee:	
Updated:	2011-05-27	Due date:	
Remote issue URL:	http://www.redmine.org/issues/5420		
Affected version:			
Description:	<p>@script/about@ additions to aid in supporting users by providing as much information as possible about their installation in an easy to copy-paste way.</p> <ul style="list-style-type: none">* Redmine Version** @svn info@** @git show HEAD@** Point release installed from package* Ruby version* RubyGems version* Rack version* Rake version* Rails version* Active Record version* Active Resource version* Action Mailer version* Active Support version* Application root* RAILS_ENV* Database adapter* Database schema version* Information about the environment Redmine is installed* Backend server information** Is it running apache, nginx, passenger, thin, mongrel, etc.*** If so what versions?*** Where would the relevant log files for this backend typically be** OS info* Database** Encoding* Plugin List** Including version info of each plugin* Settings** Theme name if non-default** Message encoding (UTF8?)		

History

2011-05-27 11:58 am - Muntek Singh

- Assignee deleted (Holger Just)

- Status changed from Open to Duplicate

Dupe of #134 (I fail so hard)