ChiliProject - Bug # 646: Encoding::CompatibilityError when submitting Issue with diacritics and email notification

Status:	Needs more information	**Priority:**	Normal
Author:	Piotr Całus	**Category:**	Mail Sending
Created:	2011-10-04	**Assignee:**	
Updated:	2011-10-31	**Due date:**	

Remote issue URL:	
Affected version:	2.2.0
Description:	This error appears when my language is set to _Polski_ (or other non-english) and I try to Submit an issue with polish diacritics AND sending Email notifications is turned on.

1. Turn on email notifications "For any event on all my projects"
2. Set language to _Polski_
3. Create new issue (PL: Nowe zagadnienie) and fill subject (PL: Temat) or/and description (PL: Opis) with some non-latin characters e.g. _Ä…Å›Ä‡Å‚Ã³Å„Ä™ÅºÅ¼_
4. Check _Email issue updates_
5. ...end _Submit_

<pre>
Showing app/views/mailer/_issue_text_plain.rhtml where line #13 raised:

incompatible character encodings: UTF-8 and ASCII-8BIT

Extracted source (around line #13):

10: <% issue.custom_field_values.each do |c| %><%= c.custom_field.name %>: <%= show_value(c) %>
11: <% end %>
12:
13: <%= issue.description %>
</pre>

My configuration: Ruby 1.9.2, ChiliProject 2.2.0 with default encoding set to UTF-8 ("patch from Redmine trunk":http://www.redmine.org/projects/redmine/repository/revisions/6461)
<pre>
if RUBY_VERSION >= '1.9'
  Encoding.default_external = 'UTF-8'
end
</pre>

History

2011-10-04 05:11 pm - Piotr Całus

Here is a solution https://www.chiliproject.org/issues/440#note-8

It helps for many other, even more upsetting, problems e.g. silent dropping Notes with diacritics during updating Issues (even with language set to English) or omitting warnings about blank fields if there are diacritics in _Log time Comment_.

Tested under Windows 7 [PL] with newest SQLite.

2011-10-31 10:20 pm - Holger Just

- Status changed from Open to Needs more information

Could you please check if the issue still persists on ChiliProject 2.4?