

## ChiliProject - Bug # 746: Problems with rdm-mailhandler.rb

<b>Status:</b>	Closed	<b>Priority:</b>	Normal
<b>Author:</b>	Michelle Murrain	<b>Category:</b>	Mail Receiving
<b>Created:</b>	2011-12-01	<b>Assignee:</b>	Holger Just
<b>Updated:</b>	2011-12-01	<b>Due date:</b>	
<b>Remote issue URL:</b>			
<b>Affected version:</b>	2.5.0		
<b>Description:</b>	<p>I'm actually assuming this is not a bug, but something I'm doing wrong, but I can't figure it out.</p> <p>I'm trying to do incoming email, and I'm getting an error. We're using Postfix. I set rdm-mailhandler.rb to be executable, and made an alias like this in /etc/aliases:</p> <pre>issues: " /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb --url http://issues.dbdes.com --key &lt;key&gt;"</pre> <p>Following these instructions from the redmine wiki: <a href="http://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails#Reading-emails-from-standard-input">http://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails#Reading-emails-from-standard-input</a></p> <p>I'm getting a mailer daemon error like this:</p> <pre>Final-Recipient: rfc822; issues@domain.com Original-Recipient: rfc822;issues@domain.com Action: failed Status: 5.3.0 Diagnostic-Code: x-unix; /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 66: require: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 67: require: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 68: require: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 69: require: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 70: require: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 72: module: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 73: cannot open HTTP: No such file /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 73: class: not found /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb: 74: Syntax error: "(" unexpected</pre> <p>Suggestions?</p>		

### Associated revisions

2011-04-17 12:16 am - Jean-Philippe Lang

Keep track of issue description changes (#746).

git-svn-id: svn+ssh://rubyforge.org/var/svn/redmine/trunk@4954 e93f8b46-1217-0410-a6f0-8f06a7374b81

### History

2011-12-01 08:06 pm - Holger Just

- Assignee set to Holger Just

- (deleted custom field) set to 2.5.0

- Status changed from Open to Closed

This is because the @rdm-mailhandler.rb@ file has a bug in the currently released version. The shabang is not at the top as it should be. I just fixed that in commit:579061c.

You can either move the shebang to the top of the file yourself or change your alias entry into

```
<pre>  
issues: "|ruby /var/www/chiliproject/extra/mail_handler/rdm-mailhandler.rb --url http://issues.dbdes.com --key <key>"  
</pre>
```

Thanks for the report!