

ChiliProject - Feature # 990: Unsubscribe Own User Account

Status:	Open	Priority:	Normal
Author:	Christopher Mann	Category:	User accounts
Created:	2012-04-14	Assignee:	
Updated:	2012-05-19	Due date:	
Remote issue URL:	http://www.redmine.org/issues/10664		
Affected version:			
Description:	A user should be able to unsubscribe or request opting out. A tester put it very well: > Now we have an interesting problem: if a person registers, how does he unregister? In particular, how do I cancel the access by the network to my personal email. I searched the Redmine site in vain for an answer to this question. To me the right to quit is as important as the right to enter. For any mailing list, "Unsubscribe" is a legal obligation. I suspect that there is no such obligation for a social network.		

History

2012-04-14 10:34 am - Christopher Mann

<http://www.redmine.org/issues/10664>

2012-05-19 08:55 am - Felix Schäfer

- Remote issue URL set to <http://www.redmine.org/issues/10664>

- Category set to *User accounts*

Thanks for the report Christopher. That's something that's been on our minds for some time now, we're a little unsure as to how to handle deletion of users though, especially regarding some very strict legislations (Germany for example). The gist of the problem is how much "deletion" is enough? Would it be enough to change the name of the user to "deleted user", remove his email address and be done with it? Would we have to re-map all DB records pointing to those users that were deleted to a single deleted user so that you can't see which records/comments/notes belonged together even at the DB level? And so on.